PcMars is releasing a new update!

PcMars Users:

This letter is announcing the exciting release of the new 3.0 version of PcMars. We are hoping the following questions and answers will help explain.

Why is PcMars releasing an update?

• PcMars is going to be fully downloadable and free to download at our new website at pcmars.com.

• PcMars is moving to a yearly subscription fee structure based on each set of books that will be paid for online.

• We are urging all users to update to the current version as the previous versions of PcMars will no longer be supported and cannot be updated any longer.

• The Windows Operating System does not support or recognize the older database of the previous versions of PcMars. The older database of PcMars has expired and will no longer be supported.

• Many new enhancements are included in the new update. See pcmars.com for a detailed list of the enhancements.

Will I be required to update to the new version?

• No, users are not required to update their programs. **However,** there will be no support for any outdated versions. The database the previous versions of PcMars was developed in has expired and is no longer supported, so we are strongly encouraging all PcMars users to update as soon as possible.

• While users are not required to update to the new version, users need to be informed that past version patches will no longer be available, and Advanced Payroll tables are no longer available.

How do I download the new version?

• Go to pcmars.com and click on "Download PcMars". Restart your computer after you have completed the installation.

• We strongly recommend users disable their anti-virus program before installing.

• After opening PcMars, the program will find all past version books that can be converted. You can then choose to convert those past years' books at no charge.

Will all my past books be converted?

• Yes, most prior years' sets of books can be converted at no charge to the new version with the new database. These converted past years' sets of books will be limited to a number of new or edited entries at no charge.

What is the cost for the new version update?

• The PcMars program, new 3.0 update, and all future updates will be free to download at pcmars.com. (No more CDs to keep track of!)

How much is each set of books/yearly subscription going to cost?

• After creating a new set of books or carrying over a set of books, user will be allowed to enter 50 entries into that set of book for free. The program will automatically give the user a countdown of the number of free entries. Users can purchase that set of books initially when creating the new set of books, any time during the 50 free entry period, or after the program reaches 50 entries. Below are the options users will be able to select from:

1. Create book and pay over the internet
2. Pay by other method (not over the internet by sending in form and payment by check)
3. Create, pay later

If user chooses "Create book and pay over internet", that option will take them out to a secure website to put in their credit card information for payment. After the payment is accepted, user will be automatically sent back to PcMars and the set of books will now be unlocked. Once unlocked, the user will be able to enter an unlimited number of entries in that set of books.

If user chooses "Pay by other method", that option will instruct them on how to print off the form to fill out and send in with their payment. There will be NO discounts associated with using this method.

If user chooses "Create, pay later", that option will allow the book to be created and/or carried over. User will be allowed to enter 50 entries into that newly created or carried over set of books. Once they reach that limit, that book will be locked and will not allow any further entries to be made until payment has been made over the internet.

The costs for each set of books per year are:

$75 for PcMars cash or accrual set of books
$50 for PcMars Plus enhancements
$30 for Advanced Payroll enhancements
$40 for Accounts Payable enhancements
$40 for Accounts Receivable enhancements

What if I do not update to the 3.0 version, and I have problems with my program or data?

• Since the older version database expired, there is nothing we will be able to do to fix or correct your data. We are urging everyone to download the current version and convert all of their old data before there are irreparable data issues.

What version of Windows will I need?

• PcMars 3.0 has only been tested on the Windows 10 Operating System. Microsoft is not supporting or updating Windows 7 or older as of January 1, 2020, so PcMars cannot guarantee compatibility.

What is the support policy?

• Our support policy will not change as it pertains to the current version. Those users that are running the current version will have support according to our support policy located at pcmars.com.

Is PcMars going to look any different?

• PcMars 3.0 will have new features similar to past updates; however, the program will look and feel the same. Go to pcmars.com for a list of update features included in the new 3.0 version.

Is PcMars going to the Cloud?

• No, PcMars is NOT going to be Cloud based. Your data will be stored on your computer just as it always has been. The program and your data will not be stored on the Cloud (unless you set that up yourself).

Can I demo enhancements (PLUS, Advanced Payroll, Accounts Payable, Accounts Receivable) on a new set of books?

• Yes, if a user would like to test or demo an enhancement, they will need to create a new set of books and enable the enhancement they want to test. User will be limited to 50 entries. The enhancement(s) can be enabled when the new set of books is initially created OR the enhancement(s) can be added to that newly created set of books later. The demo/test book must be unpaid.

Is the PcMars Accounts Receivable program still a separate program?

No. If users want to purchase the PcMars Accounts Receivable enhancement, the program has been included in PcMars. There will not be a separate icon or program for the Accounts Receivable. Also, there will no longer be a Standalone version of the Accounts Receivable; however, a user can create a sample set of books and use it at no cost as a standalone program assuming users NEVER post transactions to PcMars.

We hope this information helps explain the new 3.0 update.

For a complete list of updates in the 3.0, please visit pcmars.com. There is a lot of information there as well as new YouTube instructional videos!